

ONE INTEGRATED SYSTEM. ONE TRUSTED PARTNER. ONE SMART INVESTMENT. ENDLESS ADVANTAGES. LIMITLESS OPPORTUNITIES.

InfoStar is a fully IP-based TV, multimedia, information, and communication platform that operates over the hotel's existing LAN infrastructure.

The solution consists of several modular subsystems - InfoStar IPTV, InfoStar INFO, InfoStar VOD, InfoStar QR and InfoStar InfoSIGN - which can be deployed individually or as an integrated suite, depending on the specific requirements of each hotel.

The system architecture is centered around a primary InfoStar head-end server and intelligent end devices (Hospitality TVs or IP stbs) in guest rooms and public areas.

The server manages the distribution of digital TV channels, multimedia content, and informational services throughout the property, while also enabling seamless integration with the hotel's Property Management System (PMS) and internet connectivity.

A single, specially designed universal remote control provides an intuitive interface for guests to operate both the InfoStar system and the TV.

The remote is fully compatible with all TV brands and models, ensuring a seamless and user-friendly experience.

InfoStar Remote Control

UNIVERSAL, ELEGANT, PREMIUM, AND INTUITIVE

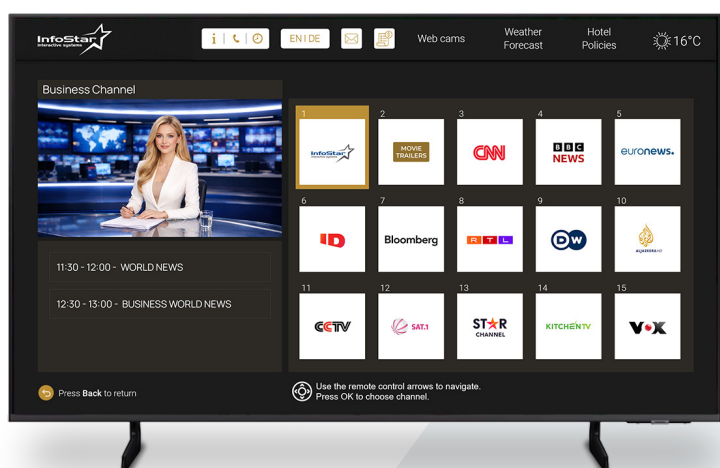
Eurodesign Systems Ltd partners with the renowned Austrian company ruwido, a leader in the design and development of high-end remote controls. The latest generation of InfoStar systems features an award-winning remote, recognized with the prestigious Red Dot Design Award. It is crafted to meet the elevated expectations of guests in 4- and 5-star hotels, combining refined aesthetics with exceptional usability.



reddot design award

InfoStar IPTV Features

- ★ Full HD digital television with crystal clear picture
- ★ Compatible with all TV signal providers:
 - ☆ Satellite (DVB-S/S2)
 - ☆ Cable (DVB-C)
 - ☆ Terrestrial (DVB-T)
 - ☆ IP Multicast/Unicast stream UDP/RTP/ RTSP/HTTP
- ★ Automatic TV channels ordering according to guest's nationality
- ★ Electronic Program Guide (EPG)





PERSONALIZED WELCOME MESSAGE

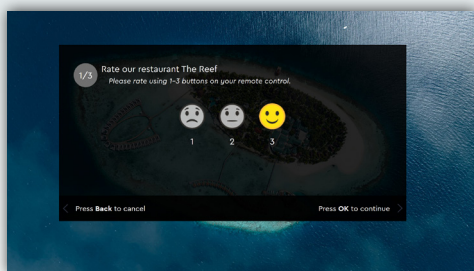
Greet guests with a customized welcome message displayed on the TV upon their first entry into the room, presented in their preferred language based on nationality.

NEWS

Provides real-time RSS news updates from leading international sources such as BBC, DW, Euronews, France 24, Spain El Mundo and more.

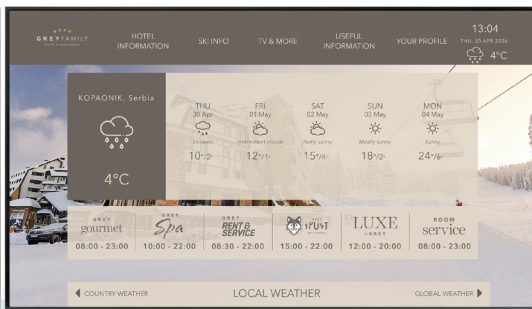
FLIGHT INFORMATION

Provides real-time arrival and departure information for flights at the nearest airport or multiple selected airports.



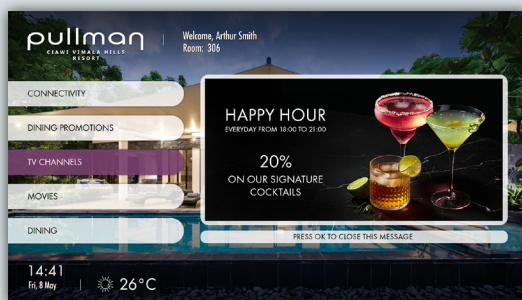
SURVEY PARTICIPATION

Guests can conveniently complete questionnaires directly via the in-room TV.



WEATHER FORECAST

Displays a five-day local and global weather forecast.



MESSAGING TO GUESTS

Allows Front Desk staff to send informational or promotional messages to individual rooms, selected groups, or the entire hotel.

MESSAGING TO FRONT DESK

Enables guests to communicate directly with the Front Desk for housekeeping, maintenance, or other service requests.

MULTILINGUAL MENU

Supports multiple languages and, through real-time integration with the hotel's Property Management System (PMS), automatically displays content in the guest's preferred language upon check-in.

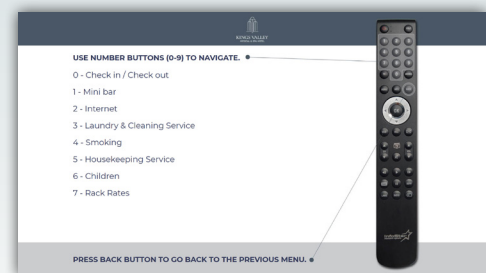


EXPRESS CHECK-OUT

Streamlines the departure process by allowing guests to review and confirm their bill and submit an express check-out request directly from the TV.

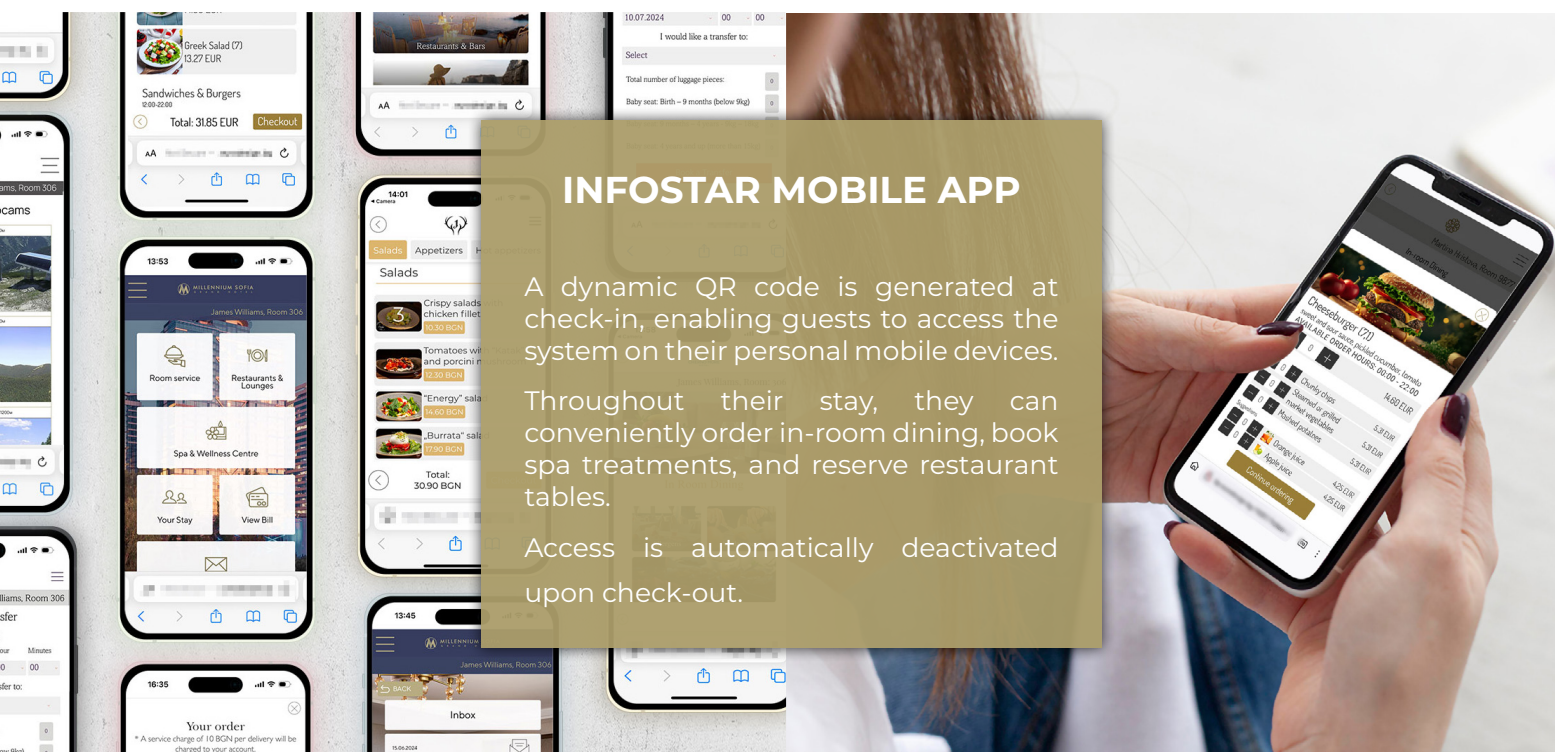
VIEW BILL

Enables guests to review their current bill during their stay, including detailed charges for services such as minibar consumption, room service, restaurant orders, Video on Demand, and other in-room purchases.



E-DIRECTORY

Give guests convenient access to comprehensive information about hotel services, amenities, and operating hours - directly through the in-room TV.



INFOTAR MOBILE APP

A dynamic QR code is generated at check-in, enabling guests to access the system on their personal mobile devices.

Throughout their stay, they can conveniently order in-room dining, book spa treatments, and reserve restaurant tables.

Access is automatically deactivated upon check-out.

- ★ Licensed movie content with current Hollywood titles (up to 6 months after their official premiere)
- ★ Movies with subtitles and dubbed in 9 languages (English, German, French, Spanish, Italian, Russian, Arabic, Dutch, Turkish). Selection of subtitles and audio before the start of the movie, with the ability to change while watching
- ★ Monthly update with new movie titles
- ★ Different types of pricing option – payment of one movie or package which includes all movie titles
- ★ “Parental control” by PIN code
- ★ Automatic genres locking in accordance with the type of reservation (in presence of under-aged)



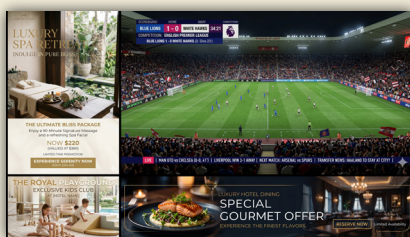
HOTEL MANAGEMENT OPTIMIZATION

The user interface features a dedicated section for promoting products and services, enabling hotels to drive additional revenue through targeted, on-screen marketing via in-room TVs.



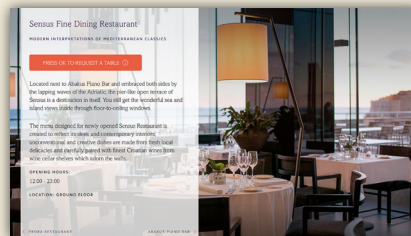
The system supports the creation of structured menus and submenus, allowing hotels to present detailed information about available facilities, services, current offers, and upcoming events.

Enables the creation of one or multiple branded information channels, ideal for showcasing hotel identity, promotional content, and video presentations.



Engage guests while they watch TV by displaying targeted promotional messages—encouraging restaurant visits, spa bookings, and other services during their stay.

Guests can conveniently order products and book services—such as room service, transfers, restaurant tables, spa treatments, and other hotel facilities—directly from the in-room TV.



Transform in-room TVs into a digital retail platform, allowing guests to browse and purchase souvenirs, exclusive items, jewelry, wine, artwork, and other products available within the hotel.

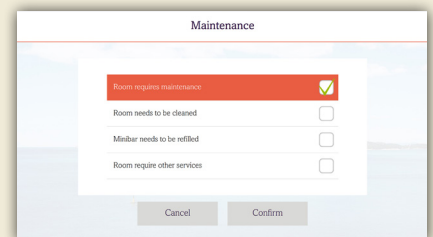


Guests can easily place in-room dining orders via the TV. The interactive menu dynamically displays available items based on service hours and can include add-ons and pairing suggestions. Orders can be seamlessly processed through the PMS, sent via email, printed in the kitchen, or forwarded through messaging platforms such as WhatsApp

During room inspections, hotel staff can report consumed minibar items in real time directly from the TV to the Property Management System (PMS).



After inspecting a room, staff can update its status (e.g., “Dirty,” “Clean,” or “Inspected”). The status is automatically synchronized with the PMS, ensuring the front desk has up-to-date information on room availability for new guests.



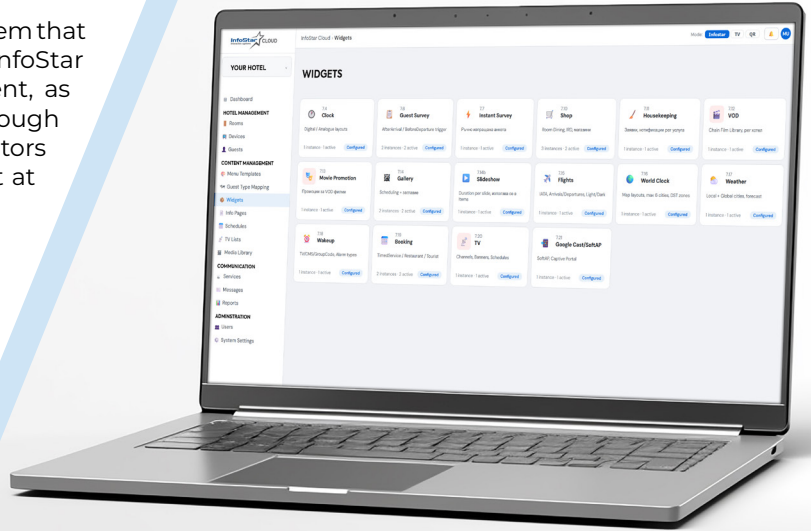
Housekeeping staff can send maintenance or service requests directly to the relevant department in case of issues identified in the room.

INFOSTAR CMS

InfoStar CMS is a web-based content management system that enables hoteliers to fully manage and customize the InfoStar INFO menu, including text, images, and other content, as well as control the INFOsign advertising platform. Through an intuitive and user-friendly interface, administrators have complete flexibility to update and adapt content at any time to operational needs and preferences.

Key functionalities include:

- ★ Full customization of the InfoStar INFO menu and its content
- ★ Messaging capabilities to individual rooms, selected groups, or the entire hotel
- ★ Access to detailed reports, including minibar consumption, Video on Demand usage, TV channels statistics



ACCESS TO STREAMING APPS

Enables guests to enjoy popular streaming applications directly on the in-room TV, providing a personalized and familiar entertainment experience.



Apple AirPlay - Enjoy movies, shows, photos and more on the TV in your room with AirPlay.

Your devices are securely paired to the TV, ensuring peace of mind that everything stays personal and private.

GoogleCast - With Google Cast™, guests will be able to easily cast their favorite content directly from their Android and iOS devices to the TV without the need for additional dongles or login requirements.

The connection process is quick and straightforward, utilizing QR codes for instant pairing.

Netflix, YouTube, Prime Video – Guest access to favorite content is fully secure.

Login is performed via QR code, while user data is stored only for the duration of the stay and is automatically deleted upon check-out through integration between the InfoStar system and the hotel's PMS.

